**Simple reflex agents**

Simple reflex agents ignore the rest of the percept history and act only on the basis of the **current percept**. Percept history is the history of all that an agent has perceived till date. The agent function is based on the **condition-action rule**. A condition-action rule is a rule that maps a state i.e, condition to an action. If the condition is true, then the action is taken, else not. This agent function only succeeds when the environment is fully observable. For simple reflex agents operating in partially observable environments, infinite loops are often unavoidable. It may be possible to escape from infinite loops if the agent can randomize its actions. Problems with Simple reflex agents are :

* Very limited intelligence.
* No knowledge of non-perceptual parts of state.
* Usually too big to generate and store.
* If there occurs any change in the environment, then the collection of rules need to be updated.

### Model-based reflex agents

It works by finding a rule whose condition matches the current situation. A model-based agent can handle **partially observable environments** by use of model about the world. The agent has to keep track of **internal state** which is adjusted by each percept and that depends on the percept history. The current state is stored inside the agent which maintains some kind of structure describing the part of the world which cannot be seen. Updating the state requires the information about :

* how the world evolves in-dependently from the agent, and
* how the agent actions affects the world.

### Goal-based agents

These kind of agents take decision based on how far they are currently from their **goal**(description of desirable situations). Their every action is intended to reduce its distance from goal. This allows the agent a way to choose among multiple possibilities, selecting the one which reaches a goal state. The knowledge that supports its decisions is represented explicitly and can be modified, which makes these agents more flexible. They usually require search and planning. The goal based agent’s behavior can easily be changed.

### Utility-based agents

The agents which are developed having their end uses as building blocks are called utility based agents. When there are multiple possible alternatives, then to decide which one is best, utility based agents are used.They choose actions based on a **preference (utility)** for each state. Sometimes achieving the desired goal is not enough. We may look for quicker, safer, cheaper trip to reach a destination. Agent happiness should be taken into consideration. Utility describes how **“happy”** the agent is. Because of the uncertainty in the world, a utility agent chooses the action that maximizes the expected utility. A utility function maps a state onto a real number which describes the associated degree of happiness.

1. [.](https://image.slidesharecdn.com/intelligentagent-140313053301-phpapp01/95/intelligent-agent-29-638.jpg?cb=1394688856" \o )Learning agents Learning has an advantage that it allows the agents to initially operate in unknown environments and to become more competent than its initial knowledge alone might allow. The most important distinction is between the "learning element", which is responsible for making improvements, and the "performance element", which is responsible for selecting external actions. The learning element uses feedback from the "critic" on how the agent is doing and determines how the performance element should be modified to do better in the future.
2. [30.](https://image.slidesharecdn.com/intelligentagent-140313053301-phpapp01/95/intelligent-agent-30-638.jpg?cb=1394688856" \o )Learning agents The last component of the learning agent is the "problem generator". It is responsible for suggesting actions that will lead to new and informative experiences.
3. [31.](https://image.slidesharecdn.com/intelligentagent-140313053301-phpapp01/95/intelligent-agent-31-638.jpg?cb=1394688856" \o )Learning agents
4. [32.](https://image.slidesharecdn.com/intelligentagent-140313053301-phpapp01/95/intelligent-agent-32-638.jpg?cb=1394688856" \o )Applications of Intelligent Agents Intelligent agents are applied as automated online assistants, where they function to perceive the needs of customers in order to perform individualized customer service. Use in smart phones in future.